

## An Assessment of Pilgrims Views Regarding Infrastructure Facility at Pilgrim Destination in Pune District of Maharashtra

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### **ABSTRACT:-**

*The tourism industry is one of the fastest growing industries in the world today. Infrastructure plays an important role in the development of any tourist destination. These facilities make the tour comfortable and memorable. These include easy access, developed routes, amenities, clean environment and accommodation, various attractions, security and safety, good communication network and shopping facilities. Pune district has a wide potential for tourism. Pune district has many natural, socio-cultural and artificial tourist attractions. Pune district, famous for its pilgrimage, is an old form of tourism.*

*In this study, an attempt has been made to know the views of the pilgrims about the various facilities offered in various pilgrimage sites in Pune district and their quality. Facilities like quiet, transport, approach road, cleanliness, local security, parking, public facilities, accommodation, tourist information board and seating / leisure are considered. It is important to research whether the quality of the facilities available is good, average, poor and whether it ranks accordingly in terms of pilgrims.*

### **Introduction: -**

Tourism industry is one of the largest and fastest growing industries in today's world. Tourism industries provide maximum job opportunity directly or indirectly because tourism develops many sub- industries like hospitality, transport and entertainment very rapid rate. Tourism is the industry that is mutual benefit of tourism industry and Tourist.

Today Tourism industry has reached the common person and tourist destinations are being developed, to provide facilities like accommodation, transport, amenities and attraction to tourist to make his trip joyful. Development of any tourist centers Infrastructure facility plays an important role. These facilities make the trip comfortable and memorable. It includes easy accessibility, well-developed road, with wayside facilities, clean environment and accommodation, variety of attraction, safety and security, Good communication networks and shopping facilities etc.

Pune district is situated on eastern direction of western Ghat in western part of the Maharashtra. Pune district is gifted with tactical location, non violent and quiet environment, and mountain, rivers, lakes, dams, religious temples, and historic forts, and historic monuments, friendly and welcoming people. Pune district has an extensive range of tourism potential. Pune district has many natural, socio-cultural and fabricated tourist attractions. So many tourist places are distributed in all over the district, which is prosperity of tourism. All these tourist places are important in the view of tourism development in the district.

Pune district known for the pilgrimage tourism, it is one of the old form of tourism. Five AstvinayakGanpati temples, BhimashankarJotirlings, Lord Khandoba temple in Jejuri, Dehu and Alandi pilgrim centers of Varkari Sampradaya and Ekvira Devi temple of Karla is in district which provides a massive spiritual tourism potential. Also the Balaji temple of Ketkawali, Datta temple of Narayanpur, Partishirdi temple of Shirgoan, DagadushethHalwai Ganpati andChaturshringi temple of Pune Cityis the most visited pilgrim centers in

Pune district. Kamar Ali Durvesh Dargah of Khed-Shivapur, Buddhist caves of Karle, Bhaje and Bedse, Padmamani Jain Temple of Pabal, are also religiously important tourist destination in Pune district.

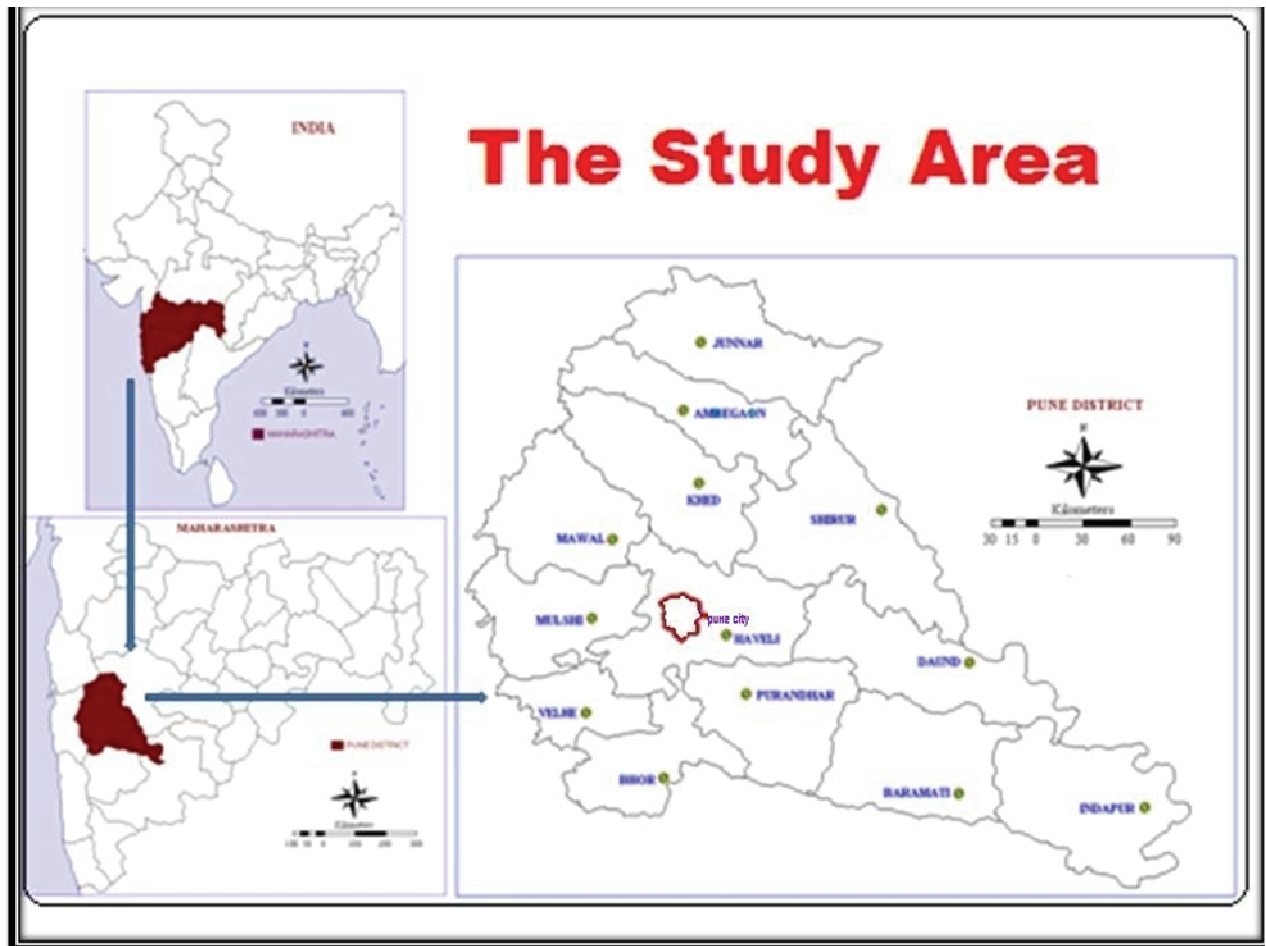
**Key Words:** Pilgrim, Destination, Religious, Rating, Facility, Infrastructure, Tourism,

**Study Area:-**

Pune is one of the major districts of Maharashtra lies in western part of Deccan Plateau and in eastern side of Sahyadri Mountain. Geographically Pune District is located between 17° 54' to 19° 24' North latitude and 73° 33' to 75° 10' East longitudes. Administratively Pune District is in the western region in Maharashtra. It is enclosed by Raigad District to the west, Thane District to the northwest, Ahmednager District to the north and northeast, Solapur District to the southeast and Satara District to the south.

The district has 15642 sq. km total area and a population of 9426959 populations according to 2011 census. In 35 district of the Maharashtra state as per the area (5.10%) and population (8.4%) Pune district stands second largest district. Administratively district has divided in to 14 Tehsils i.e. Bhore, Velhe, Mulsh, Maval, Khed, Ambegaon, Junnar, Pune City, Haveli, Shirur, Purandar, Indapur, Daund, Baramati

Location Map of the Study Area:



**Objectives of the Study: -**

A general objective of the present study is focus on the Geographical study of pilgrim Centre's in Pune district. The specific objectives of the study are as under

1. To study the geographical information of Pune district
2. To get information about major pilgrimage sites in Pune district.
3. To assess the pilgrims views about the rating of various facilities provided to them at pilgrim destination

**Methodology & Data Collection:-**

The present research work is based on Primary sample survey. For assess the views of pilgrims about various facilities at various pilgrim destinations in Pune district. The Saturated Questionnaires develop and in interview schedule ask to pilgrim's mention their opinion about facilities either of Good, Average and Poor. For the analysis of the attitude of pilgrims, ten pilgrims interviewed at every pilgrim destination. To assess the views total 250 pilgrims interviewed in selected 25 Pilgrim destinations. These views of pilgrim then converted into percentage. As per the percentage of views about facilities at every pilgrim destination facility rating is noted. As per the rating if more than 70% pilgrim recorded that the quality of facility is Good its gives rating 3, if the 40 to 70% pilgrims noted that the quality of facility is good it's gives rating 2 and if the less than 40% pilgrim recorded that the quality of facility is good it gives rating 1. As per this rating numerical value 3 shows the standard of such facility is Good, numerical value 2 shows the standard of such facility is average and numerical value 1 shows the standard of such facility is Poor.

To assess the level of all facilities at every pilgrim destination the sum of rating is taking into consideration. If the Sum of all rating is less than 15 then the level of overall facility is Poor. If it is between 16 to 20 then the level of overall facility is average, if it is between 21 to 25 then the level of overall facility is good and if the sum of all rating is more than 26 then the level of overall facility is very good.

Major Pilgrim Destinations in Pune District:-

**Table No.1:- Major Pilgrim Destination in Pune District**

Sr.No.	Tehsil	Pilgrim Destination	Religious Importance
1	Junnar	Ozar	Vigneshwar Ganpati Temple,
		Lenyadri	Girijatmaka Ganpati Temple,
		Ale	Reda Samadhi Temple
		Otur	Kaprdikeshwar and Chaitanya baba Samadhi Temple
		Vadaj	Khandoba Temple
		Kukdeshwar	Ancient Shiv Temple
		Umbraj	Laxmi Mata Temple
		Shivneri	Shivai Devi Temple
		Belhe	Peer Dawal Malik Baba Dargah.
2	Ambegoan	Dhamni	Khandoba Temple.
		Thapling	Khandoba Temple
		Alandi	Shri Saint Dnyaneshwar Samadhi Temple
		Bhimashankar	Lord Shiva Temple One of the Twelve

3	Khed		Jyotirlingas
		Nimgaon-Dawadi	Khandoba Temple.
		Kanhersar	Yemai Devi Temple.
4	Mawal	Karla	EkviraAai Mandir.
		Goradeshwar	Ancient Shiva Mandir
		Shirgoan	Sai Baba Temple, Prati Shirdi
		Dudhivare	Vthtal Temple, pratiPandharpur
		Shri Pashvapradynalay (Talgoan)	BhagvanPasvanath Jain Temle
5	Shirur	Ranjangaon	Mahaganpati Ganpati Temple,
		Pabal	Padmamani Jain Temple.
		Ramling	Ancient Shiva Mandir
6	Mulshi	Kharwade	Mahshoba Temple
		Tamhini	Vinzai Devi Temple.
7	Bhor	Raireswar	Shiva Mandir
		Baneshwar	Ancient Shiva Temple
		Bhor	Waghjai Mata Temple, Bhoreshwar Temple
8	Haveli	Dehu	Sant Tukaram Maharaj Temple, Gatha Mandir
		Theur	Chintamani Ganpati Temple,
		Khed- Shivapur	Sufi Saint Kamar Ali Durvesh Dargah.
		Tulapur	Shri Sangameswar Mandir, Shrine Sambhaji Maharaj
		Kondhanpur	Tukai Mata Temple.
		Wade-Bolhi	Bolhi Mata Mandir.
		Ramdara	RamdaraShivalay Temple
		Wadmukh Wadi	Sai Mandir.
		Dehu-Road	Dhamm Mandir
		Pimpri	Guru Nanak Darbar.
		Senapati Bapat Road	Chaturshringi Temple.
		Kasba Peth	Kasba Ganapati
		Budhwar Peth	DagdushethHalwai Ganpati
		Narayan Peth	Omkareshwar temple

9	Pune City	Jangli Maharaj Road	Pataleshwarcave Temple
		Sarasbaug	Ganpati Temple
		Parvati	Dev Deveshwar Temple
		Pashan	Someshwar Temple
		Budhwar Peth	TambdiJogeshwari Temple
		Bhavani Peth	Tuljabhavani Temple
		Vitthalwadi	Vitthal Temple
		Katraj	Escon Temple
		Kasba Peth	ThorlaShikhsalla
		Raviwar Peth	dhaktaShikhsalla
		Raviwar Peth and M.G. Road	DaudiBhoharachyaMajiti
		Babajan Chowk	HajratBabajanDargah
		East Street	Methodist Marathi Church
		Guruwar Peth	Pavitra Naam Devalaya/ Church Of The Holy Name
		Rasta Peth	Christ Church
		Khadki	All Saints Church
		Yerawada	Dashmesh Darbar Gurdwara
		Khadki Bazaar	Shri Gurusingh Sabha Gurdwara
		Sapras,Pune Station	Sapras Gurdwara
		Nagpur Chawl	Nagpur Chawl Gurudwara
		Shivajinagar	Ramgodia Gurdwara
		Yerwada	Jai Jawan Nagar Gurdwara
Guruwar Peth	Derasar (Jain Temple)		
Pune Station	<i>Lal Dewal (Jews Temple)</i>		
10	Purandar	Jejuri	Khandoba Temple.
		Saswad	Sopankakatomb Temple
		Ketkawle	Tirupati Balaji temple,Prati Balaji
		Narayanpur	Dutt Mandir
		Veer	ShrinathMascoba Temple
		Valhe	Valmiki Rishi Temle

		Bhuleshwar	Ancient Shiva Temple
		Bhopgaon	Kanifnath Temple
11	Daund	Bet Kedgaon	Dattamandir, Narayan Maharaj Aashram
		Kurkhubh	Firangai Mata Temple
		Patas	Nageshwar Temple
		Varvand	Nagnath Temple.
		Daund	Vitthal Temple, Prati Padharpur.
12	Baramati	Morgaon	Moreswar Ganpati Temple, One of the eight Ashtavinayak
		Karnje/Someshwar	Ancient Shiva Temple
		Supé	Shaha Mansur Baba Dargah
13	Indapur	Nira Narsingpur	Narsinha Temple.
		Bhandgaon	Masobha Temple
Source :- Compiled by Researcher			

#### Pilgrims Views About Facilities:-

In this study, the researcher has tried to understand the views of the pilgrims regarding various infrastructural facilities at pilgrim destination in Pune District. The facilities like Darshan Quie, Transportation, Approach road, Cleanliness, Local Security, Parking, Public Convenience, Accommodation, Tourist information Board and Seating/ Resting take into consideration. These were classified as Good, Average and Poor, then noted in the percentage and as per the percentage, it has given the rank.

**Table No. 2:- Level of Infrastructure Facility with Rating at Pilgrim Destination in Pune District**

Sr.No.	Name of the Pilgrim Destination	Facility With Rating										
		Darshan Quie	Transportation	Approach road	Cleanliness	Local Security	Parking	Public Convenience	Accommodation	Tourist information Board	Seating/ Resting	Total
1	Chaturshingi Temple	3	3	3	3	3	3	3	3	2	2	28
2	Khed- Shivapur Dargah	2	2	2	2	2	2	3	2	2	2	21
3	Theur	3	3	3	2	2	3	2	2	2	2	24
4	Dehu	3	3	3	3	3	2	3	2	2	2	26
5	Tulapur	2	3	3	3	3	3	2	1	2	2	24